



APPENDIX F- GLOSSARY OF TERMS

IFB C000560- Network Cabling

The following definitions shall apply to this Solicitation:

Term	Definition
Bidder, Proposer, Offeror	Shall mean any person, partnership, firm, corporation or other authorized entity submitting a bid to the State pursuant to this IFB.
Confidential Information	Shall include any information where unauthorized access, disclosure, modification, destruction or disruption of access to or use of such information could severely impact the State Entity, its critical functions, its employees, its customers, third parties, or citizens of New York. This term shall be deemed to include, but is not limited to, the information encompassed in existing statutory definitions
Contract	The resulting State Comptroller-approved agreement for Locating Services between ITS and the Successful Bidder
Contractor	Shall mean a successful company(s) awarded a contract pursuant to this IFB.
ET	Prevailing Eastern Time
NYS Facility(ies)	Shall mean any buildings own, leased, or occupied by the State of New York.
Issuing Office	Shall mean the New York State Office of Information Technology Services.
ITS	Shall mean the New York State Office of Information Technology Services.
Maximum Response Time	The maximum time in which a Contractor must first arrive at the worksite for Maintenance and Repair Services as specified in section 3.3.5.



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Maximum Resolution Time	The maximum time in which a Contractor must complete the work assignment.
NYS Business Hours	Monday through Friday, excluding NYS Holidays, between the hours of 8:00 a.m. and 5:00 p.m. ET. Where a response or repair time is measured in “business hours,” a business hour shall refer to one hour during NYS Business Hours, and a business hour shall not commence to run or continue to run outside of NYS Business Hours.
Project Services or Services	Those services to be provided by the Contractor pursuant to the resulting Contract.
Pricing	The Bidder’s pricing schedules set forth in the Bidder’s Cost Proposal.
Proposal	The Bidder’s Administrative, Technical, and Cost Proposals, (collectively referred to as “Submissions”) submitted in response to this IFB.
IFB or Procurement	This Invitation for Bids entitled “IFB C000520 - Network Cabling.”
State or New York State	Shall mean The People of the State of New York, which shall also mean the Office of Information Technology Services (ITS).
§	Section
Successful Bidder	The Vendor that is awarded the contract resulting from this procurement.